

Travel insurance information - Thailand military action

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The following information concerns those affected by Thailand's declaration of martial law on 20th May 2014 and subsequent associated events.

The following information has been reported at ABC online:

"Thailand's military chief General Prayuth Chan-ocha has announced that the armed forces and police have seized power in the country, two days after declaring martial law.

General Prayuth made the announcement last night in a television broadcast after he held a meeting with all rival factions aimed at finding a solution to six months of anti-government protests".

Please note that all policies contain the following provision or words to the following effect:

"We will not pay under any circumstances if...Your claim arises from any act of war, whether war is declared or not or from any rebellion, revolution, insurrection or taking of power by the military".

The publicly available reports indicate that there has been a "taking of power by the military" in Thailand within the meaning of the above provision. As a result, no claim is payable if the claim arises from that situation. Please note that, if you purchase or have purchased a policy, these policies are not void. Claims can still be made for any circumstance which does not arise from these events in accordance with the terms of your policy.

If you make a claim we will assess your claim in accordance with the terms and conditions of your policy. Limits, conditions and exclusions apply under your policy and for full details you should refer to the Product Disclosure Statement and Certificate of Insurance you received when you purchased your travel insurance.

We recommend you contact your travel agent or travel provider regarding the best option in altering your trip. Some travel providers may provide penalty free options to amend travel arrangements and we recommend you contact them for further details.

Contact us

- If you have any questions or queries, please contact our Allianz Global Assistance Information Hotline on 1300 725 154.
- We will publish this and any updated travel insurance advisories on our website:

www.allianz-assistance.com.au.